



JULY AND AUGUST 2020 SUPPER NIGHTS

Terms & Conditions

Access & guest list:

The Chelsea Physic Garden is open all the way through the day from 10am to 10pm on those Supper Nights.

Access to the restaurant is through the main entrance of the Chelsea Physic Garden on Swan Walk.

The guests list will be available at the entrance for check in. Bookings only will be accepted for these events.

A list of all guest names and contact numbers will be requested at the booking time to comply with COVID 19 regulations.

Time:

From 7.00pm to 10.30pm (subject to availability).

Aperitivo will be served from 7.00pm and dinner from 7.45pm banquet style.

Last drinks order:

Our licence is until 10.00pm when we will take last orders.

Special diets & allergens:

If you suffer from an allergy or food intolerance, please notify a member of staff when you book.

We will be happy to assist you by accommodating any special dietary requirements but do request 72 hours prior notice and can send full dietary menus/offering if required.

Nevertheless, we will do our best and try to accommodate your needs on the day.

Table allocation:

We do our best to accommodate all table requests but unfortunately, we cannot guarantee specific tables in the Garden or in the Marquee.

In case of bad weather, seating will be in the marquee.

All tables do benefit however from a pleasing Chelsea Physic Garden views.

You are running late or wish to cancel:

Please advise us of any delay in arrival as tables will be held for a maximum of 15 minutes after the booking time unless prior notification is given via email on chelseaphysicgarden@companyofcooks.com

Note - If you are forced to cancel or there is a decrease in numbers please inform the restaurant at least three hours prior to your booking. We cannot guarantee availability should numbers increase less than 72 hours before your reservation. In any case, the name and phone number will be required.



To confirm your booking:

For all reservations, we will secure your booking with a deposit paid upon reservation.

The deposit is the price of the ticket per person for the whole table. For example, a table of 4 people the deposit will be £200 paid up front to confirm the booking.

The amount will be deducted on the final bill and the remaining total will be settled on the night.

Cancellation fees:

For any cancellation within 12 hours or for non-attendance, please be aware that Chelsea Physic Garden Café reserves the right not to refund the deposit.

Any cancellations have to be sent by email prior to the event.

Extra charges:

All prices include VAT.

A discretionary service charge of 12.5% will be added to your final bill.

Any pre order food, drink and additional drinks will be charged on consumption on the night and will be processed accordingly.